FLORIDA HEALTH
JUSTICE PROJECT

MEDICAID

MOVES

A GUIDE TO FLORIDA MEDICAID CHANGES

MEDICAID COVERAGE
IS CHANGING!

Don't panic! Prepare!

APRIL 30

Check your mail, email, and phone messages.
Update your contact info with DCF.
Complete your renewal form.

Lost your Medicaid?
Get informed!
Seek alternatives!

Visit **www.floridahealthjustice.org** for help.

TABLE OF CONTENTS

A TIMELINE OF CHANGES

MARCH 2020

Public Health Emergency (PHE) delcared for COVID-19.

Medicaid stops terminations, regardless of eligibility.

✳ **Emergency extended multiple times**

✳ **DCF starts Medicaid eligibility review**

DECEMBER 2022

Congress separates PHE from Medicaid coverage

PHE continues.

APRIL 30, 2023

First Medicaid terminations begin.

WORDS TO KNOW

REDETERMINATION

The process by which your eligibility status for Medicaid is determined.*

*Can end in **renewal OR termination.**

RENEWAL

A.K.A.
re-enrollment
re-certification
re-determination*

COVERAGE

Health insurance.

Also means payment for particular services.

ELIGIBILITY

Medicaid insurance status

Eligible: can get Medicaid
Ineligible: cannot get Medicaid

MYACCESS

Department of Children and Families online service hub.

Your contact info, notifications, and benefits are located here.

MARKETPLACE

A.K.A.
ACA, Obamacare
A federal service that offers an online shop for healthcare insurance enrollment and purchase.

2

AM I ELIGIBLE FOR MEDICAID?

IF YOU ARE:

A FLORIDA RESIDENT
A U.S. CITIZEN, QUALIFIED ALIEN, OR LEGAL ALIEN

AND

- **PREGNANT, OR**
- **PARENT OR GUARDIAN OF A MINOR CHILD, OR**
- **A CHILD**
- **ELDERLY OR DISABLED AND NOT CURRENTLY RECEIVING MEDICARE**
- **FORMERLY IN FOSTER CARE, AND UNDER 26 YEARS OLD**

AND

MEET THE INCOME GUIDELINES AND ASSET GUIDELINES IF ELDERLY OR DISABLED

YOU'RE LIKELY ELIGIBLE!

Eligibility can be confusing!

For help, visit <u>ACCESS Florida</u> <u>"Am I Eligible?"</u>
or
<u>Florida Health Justice Project</u>

3

FLORIDA'S PLAN

FIRST REVIEW

- Individuals determined to be ineligible in recent review

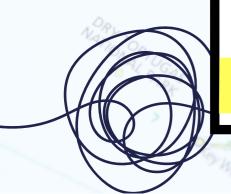- Have not used benefits in at least 12 months

SNAP & TANF RECIPIENTS

DCF will attempt to redetermine SNAP/TANF and Medicaid at the same time

LAST REVIEW

- 21 and younger with medically complex conditions

- SSI-related institutional care; hospice care with limited income

Look for the special yellow stripe envelope in your mailbox!

CHECK, CORRECT, COMPLETE

1 **Check and correct your contact information on MyACCESS.**

1. Log into MyAccess.
2. Click "Report My Changes"
3. Check the boxes you need to edit (Address, Email, Phone Number).
4. Enter your information.
5. Follow prompts to finish and submit.

2 **Check your mail, email, phone, AND MyACCESS account for notifications.**

Look out for information requests from the Department of Children and Families (DCF)!

3 **Complete your benefits renewal in your MyACCESS account.**

1. Log into MyAccess.
2. Click "Renew My Benefits" *OR* "Apply for Additional Benefits"
3. Choose the benefits you want to apply for or renew.
4. Enter your information.
5. Follow prompts to finish and submit

Lost coverage? Visit page 10.

MYACCESS FLORIDA

**Navigating <u>MyACCESS</u> can be difficult.
Use these guides to find what you need.**

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES
MyFLFamilies.com

Pharmacies & Medicaid Providers | Partners Login

Español | Kreyòl Ayisyen

Home   DCF Services   Public Benefits and Services   About Us   News & Events   Contact Us

Language Options

Benefits Home | EBT Services | FAQs | Find Forms | Helpful Links

Attention:
If you received a letter regarding removal of benefits from your EBT account, you must complete a purchase with your EBT card by the date indicated on the letter to keep your benefits. To order a replacement card or to reset your PIN, hang up and call 1-888-356-3281.

**Scrolling messages change!
Use "View All Messages" to see important information**

View all messages

Detailed information about Florida's plan.

Click Here for Medicaid Redetermination Information

Access Your Benefits

? Am I Eligible?   Apply For Benefits   → Login or Create Your MyACCESS Account   ✉ Receive Email Notifications   ▶ NEW How-to Videos   📞 Contact Us

This link will help you check your eligibility for different benefits all at once.

Other Services and

Enter your ZIP code

Talk to DCF's Virtual Assistant

Use these videos to help yourself create an account, change your contact information, and more.

The most important step is to set up a MyACCESS account!

Before contacting DCF directly, check if the Virtual Assistant can answer your question!

ACCESS Florida
MyFLFamilies.com

Language Options

English | Español | Kreyòl

Click here for Help

Click here for American Sign Language Video

English | العربية اللغة | Français | Deutsch | ગુજરાતી | Kreyòl Ayisyen | Italian | 한국어 | Polski | Português | Русский | Srpski | Español | Tagalog | Tiếng Việt | ไทย | 中文

Language Assistance

Welcome to ACCESS Florida

Get Started Now

▤ **Am I Eligible?**

✎ **Apply for Benefits**

✎ **Create My Access Account**

New users, start here.

Learn More

Welcome to Florida Department of Children and Families Automated Community Connection to Economic Self Sufficiency (ACCESS).

Learn More

Returning Users

*User ID

*Password

Sign In   Forgot your User ID?
Forgot your Password?

Sign in here if you already have an account.

Login resets

HOW DO I READ MY NOTICE?

This is important mail! →

Notice of Eligibility Review
State of Florida
Department of Children and Families

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES
MYFLFAMILIES.COM

Ensure this is the correct case number. →

Case: 5003425023

YOUR NOTICE COULD LOOK LIKE:

Approval:

Medicaid

Your application for Medicaid dated May 26, 2021 is **approved**. You are eligible for the months listed below:

Name	Jul, 2021 Ongoing
Mom Mom	Eligible
Dad Dad	Eligible

→ **You are enrolled in Medicaid!**

OR

Termination for Ineligibility:

Medicaid

Your Medicaid benefits for the person(s) listed below will end on August 31, 2022.

Name

Mar Mar

Mmc Mmc

Reason: YOUR HOUSEHOLD'S INCOME IS TOO HIGH TO QUALIFY FOR THIS PROGRAM

→ **Your coverage has been terminated. Make sure to check the reason, then visit page 10 for next steps.**

OR

Termination for Failure to Renew:

We cannot finish your application for Medicaid dated December 28, 2021 until you give us the following information:

WPWD INDIVIDUAL   Please complete and provide the necessary signatures for the attached Asset Verification System Release Form

→ **DCF needs more information before determining your eligibility. They need documents within 90 days.**

Fine Print:

If you get Medicaid for your child(ren) only, you do not have to cooperate with Child Support Enforcement (CSE). However, their services to locate an absent parent, establish paternity, or get child support or medical support are available to you free of charge. If you do not cooperate, it will not affect your children's Medicaid.

↓ **However, YOUR Medicaid could be affected if you do not cooperate with CSE.**

COVERAGE AND CARE OPTIONS

Whether you, your kids, or someone you care about lost coverage, these options can help provide insurance coverage and/or medical care.

Coverage

Federal Health Marketplace

A national service where you can enroll in and purchase health insurance.

Florida KidCare

A program that matches children ages 0-18 with the right Florida KidCare program, for all those eligible.

Care

FQHC

Federally Qualified Healthcare Clinics provide medical care for clients with limited or no health insurance. Click on "FQHC" above to find one in your area.
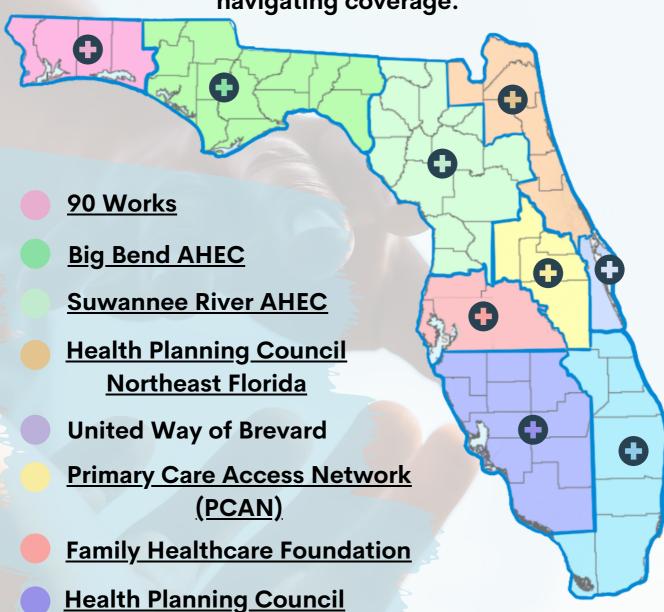
Local Clinics

Many local clinics provide free or low-cost services. Click on "Local Clinics" above to find care in your area.

FLORIDA COVERAGE

Click on the icon in your color area to find help navigating coverage.

- 🟣 **90 Works**
- 🟢 **Big Bend AHEC**
- 🟢 **Suwannee River AHEC**
- 🟠 **Health Planning Council Northeast Florida**
- 🟣 **United Way of Brevard**
- 🟡 **Primary Care Access Network (PCAN)**
- 🔴 **Family Healthcare Foundation**
- 🟣 **Health Planning Council Southwest Florida**
- 🔵 **Epilepsy Florida**

Covering Florida and **USF Health Navigators** are available to all Florida residents!

COVERING FLORIDA
COMMITTED TO COVERAGE

GET INFORMED
GET HELP

Visit <u>Florida Health Justice Project</u> to learn more and get help!

FLORIDA HEALTH JUSTICE PROJECT

OUR WORK   STORIES PROJECT   PUBLICATIONS   ABOUT   MORE...

RETURN TO PRE-PANDEMIC MEDICAID ELIGIBILITY AND OPERATIONS

Visit <u>Florida Legal Aid</u> for legal services near you.

THE FLORIDA BAR FOUNDATION

You have the right to appeal a termination notice.

Keep your notice, and contact one of the organizations above.